



Medical Mutual
2060 East Ninth Street
Cleveland, OH 44115-1355
MedMutual.com

December 1, 2020

Dear Group Official,

You recently received a letter from Medical Mutual informing you that your group is receiving a 30% premium credit with your December invoice. During the early stages of the pandemic, many members were unable to fully utilize their health plan benefits and this credit is our way of providing some financial relief during these unprecedented times.

Because of invoicing system limitations, the original December invoice we sent does not show the credit applied to the premium amount. Please rest assured that we have credited your account and are including with this letter a revised December invoice with the 30% credit shown as being applied to your previous balance.

If you have any questions about this, please contact your Medical Mutual representative.

Thank you.

Sincerely,

Sue Miller
Director, Membership Services